

# QAIC TRAINING

A DIVISION OF QA INTERNATIONAL CERTIFICATION LIMITED



# ABOUT QAIC TRAINING

## Company Info

QAICL Training is a subsidiary of QAIC, which offer training courses for various schemes, including First Aid at Work, Management Systems & Auditing. QAIC Training has the responsibility to register personnel by recognising their competences to perform a task or a job, based upon completion of QAIC Training objectives on a given course. The delegates will then be registered to their specific competences on the QAIC Training database.

QA International Certification Limited is an accredited certification body issuing internationally recognised accredited certificates to companies across a wide range of manufacturing and service industries confirming compliance with various national and international management standards. QAIC also issue non-accredited and own-brand certificates for schemes not subject to accreditation and training is a supplementary service which is separate to the certification service.

## Why choose us?

QAICL has 25 years of experience in practical understanding and application of the ISO Standards. As a subsidiary of a globally recognised certification body, QAIC Training is able to provide a high standard of training, offering both in-house & public courses.

QAIC Training is accredited by the First Aid Industry Body, one of the leading accreditations for First Aid.

**Bespoke training courses are offered within the requirements of the general regulations for certification body independence and impartiality.**

QA International (Training) Limited is division of QA International Certification Limited, and is located within the Organisation's Headquarters at Darlington, County Durham.

## History

QA International (Training) Limited was formed in 2016 and became accredited by The First Aid Industry Body (FAIB) in January 2017. The products and services of QAIC Training are offered in the UK and are also available globally through QAIC's overseas network of offices.



## Benefits of Training

This is a great way for delegates to understand the requirements of the ISO Standards and how to apply them to an organisation. This helps demonstrate its ability to consistently provide products & services to meet customer and statutory requirements.

It gives businesses the opportunity for their staff to acquire skills that will help them develop, implement and maintain an ISO Management System. Undertaking ISO Courses provided by QAIC (Training), furthers education in order to enable members of staff to become competent in following and abiding by the ISO standard regulations.

Being registered as a 'qualified practitioner' providing proof that the individual should be competent to perform a specific task or job.

With the help of our in depth knowledge in the ISO Standards, this type of training gives the delegates an opportunity to continue professional development.

Training is a vital part of any company's success, as it helps drive up standards and quality.

First Aid training is an integral part of the safe running of any business, making sure your business adheres with the Health and Safety regulations.

# INTERNATIONAL SCOPE OF OPERATIONS

QA International Certification Limited, has a large global footprint, with offices in many continents around the world that can deliver both certification and training services.



**We have 10 offices in China including our critical location in Shanghai and sales agents in Guangdong Province, Liaoning Province, Jiangsu Province, Zhejiang Province, Beijing, Anhui Province.**

We have representatives in the far east including: South Korea (Deagu & Seoul), Japan (Tokyo), Taiwan, India and Sales Agents in Hong Kong and Indonesia.

Our Middle East presence includes offices in Pakistan (Karachi & Sialkot) and our principal office in the United Arab Emirates (Dubai).

Operations in Africa and the Americas are currently organised through our UK Head Office in Darlington, England and our European presence includes operations based in Italy and Switzerland.

The structure of QAICL is such that multi-national organisations can achieve value added services, without the cost of sending auditors around the globe, whilst smaller companies can benefit from our family oriented, approachable operations. We pride ourselves on being the world's local: global certification body and provider of training and specialist audit services.



# PRODUCTS & SERVICES

## Course Overview

### Foundation Course

This introduction to the chosen international standard is conducted over one day, giving the students the benefit of understanding the adoption of a process approach when developing, implementing and improving the effectiveness of a Management System.

This is a great way for students to understand the requirements of management system standards and how to apply them to an organisation. This helps demonstrate its ability to consistently provide products and services that meet customer, applicable statutory and regulatory requirements.

### Internal Auditor Course

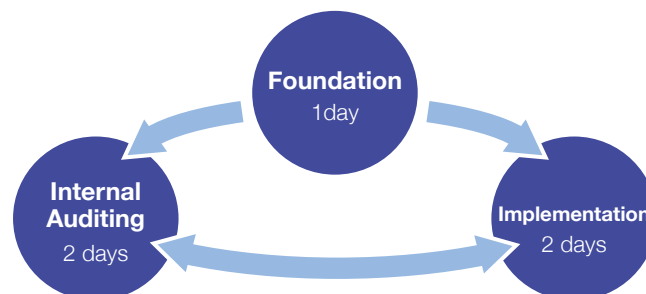
This highly interactive two-day training programme is designed for those people who require a sound understanding of the techniques and principles of auditing. It also covers the role of the internal auditor in the development and improvement of an effective management system to a given standard.

Internal auditing is changing and it is no longer enough that internal audits check conformance, but auditors now need to be able to audit processes with emphasis on risk and performance improvement. Delegates will learn that they play a key role in the development and improvement of working practices across the organisation. Delegates will also learn how to apply the different management principles that underpin management system standards.

### Implementation Course

This implementation course is conducted over 2 days and is designed for delegates who will be responsible for developing, implementing and maintaining a Management System within an organisation.

The concept of understanding this process is important and being able to exercise implementation is imperative for a business to be successful. Implementing the framework of the international standard will help any business improve the efficiency of the service they provide, including continuous improvement throughout their range of products.



## Current Courses

### First Aid at Work

Three Day First Aid at Work  
Two Day First Aid at Work Refresher  
One Day Emergency First Aider  
Annual First Aid Refresher  
AED – Automated External Defibrillation

### Management Systems & Auditing

ISO 9001:2015 Internal Auditor  
ISO 14001:2015 Foundation  
ISO 13485:2016 Foundation  
ISO 13485:2016 Auditor Upgrade  
ISO 14001:2015 Foundation  
ISO 14001:2015 Internal Auditor  
ISO 45001:2018 Migration



## ISO Training Summary

### ISO 9001

An ISO 9001 quality management system is based on a number of quality management principles which include:

- A strong customer focus
- The involvement of top management
- A process based approach
- Continual improvement

Being competent in this standard will ensure that you provide your customers with quality products and services. This leads to customer satisfaction and ongoing development, including expansion of the business.

### ISO 14001

Attending training in ISO 14001 will enable staff to assist companies in identifying and managing environmental issues relating to their activities. In addition, the standard should help you create a more efficient way of using resources (materials, energy and water).

ISO 14001 identifies the requirements for an internationally recognised and accepted environmental management system (EMS). This can demonstrate to your customers and other stakeholders, that you comply with relevant statutory and regulatory requirements relating to environmental matters.

### ISO 13485

ISO 13485 identifies the requirements for a Quality Management System to be used by an organisation involved in one or more stages of the life-cycle of medical devices. This can include the following:

- Design and Development
- Production
- Storage and Distribution
- Installation
- Servicing

Being competent in this standard will ensure that you provide your customers with quality products and services. This leads to customer satisfaction and ongoing development, including expansion of the business.

### ISO 45001:2018

ISO 45001:2018 is based upon managing the occupational health and safety (OH&S) risks of an organisation, the impacts the risks may have on workers and anybody else who can be affected by any OH&S activity.

This standard provides the framework to enable businesses to implement effective arrangements for managing OH&S. The intended outcomes of an occupational health and safety system include:

- Continual improvement of OH&S performance;
- Fulfilment of legal requirements and other requirements;
- Achievement of OH&S objectives

Being competent in this standard will ensure that you can demonstrate to your customers and other shareholders, that your company makes the best effort to comply with relevant statutory and regulatory requirements relating to OH&S matters.



# FIRST AID AT WORK



QA International Certification Limited (QAICL) is now offering Training Courses for First Aid at Work, Management Systems and Auditing, which are provided by its subsidiary QA International (Training) Limited. The subsidiary is accredited by the First Aid Industry Body (FAIB), one of the leading accreditation bodies for First Aid Training.

## Products and Services

### First Aid at Work Courses

3 Day First Aid at Work  
2 Day First Aid at Work Refresher  
1 Day Emergency First Aid at Work  
Automated External Defibrillation

### Course Benefits

The Training Courses provided by QAIC Training have been designed to provide essential First Aid knowledge, for dealing with a variety of First Aid emergencies. The delegates on any of the courses should gain relevant knowledge and practical skills necessary to deal with accidents and illnesses within the workplace.

### Special Offers!

Please see our website for updates or contact us for more details.

For further information please contact our Training Division at [qatraining@qaicl.co.uk](mailto:qatraining@qaicl.co.uk) or telephone 01325 384727 or visit our website.

## First Aid Regulations

Under the Health and Safety (First Aid) Regulations 1981, an employer must provide such equipment and facilities as are adequate and appropriate in the circumstances for enabling First Aid to be rendered to employees if they are injured or become ill whilst at work. To help employers comply with these regulations we can supply the following First Aid Courses.



# REGISTRATION SCHEME

To be a QA International (Training) Limited 'qualified practitioner', the delegate will need to successfully complete one of our Training Courses.

## The Basics



The evidence of the delegates competency skills will be reviewed over the duration of the training period after which, all delegates who are successful, will be registered as a Qualified Practitioner.

For the delegate to enhance their qualification, there are opportunities to progress through the different professional levels of registration offered by QA International (Training) Limited. This will allow advancement of the individual through the ranks via evidence of competence.

## The Process

QA International (Training) Limited maintains a register of all delegates who have successfully completed any of the company's Training Courses.

All successful delegates will be registered and listed in the Directory of Registered Persons in respect of the delegates qualification(s). The qualification(s) shall be administered by the Registered Person in accordance with the Terms and Conditions and Professional Code of Conduct established by QA International (Training) Limited.



All delegates who have completed a training course to the required standard will be entered on the register in respect of any such course. The delegates will only be registered and listed in the Directory of Registered Persons who demonstrate evidence of knowledge, understanding and competent application of their learning.

QA International Certification Limited as the accredited Certification Body, will issue a certificate and a registration card under the authority of a Governing Board which is granted subject to the regulations of QA International (Training) Limited. All evidence of the delegate(s) qualification level and competence level as a practitioner will be kept on record, as part of the registration process.

## Benefits and Features

The delegate(s) information will be kept on record at QA International Certification Limited. The delegate will receive one secure offsite copy of their course information if needed for their personal use or for validation by employing organisations.

There are opportunities to progress through the different professional levels of registration, allowing a clear path for career progression and managed development of the practitioners' capabilities.

Being registered with QA International (Training) Limited provides the delegates with proof of competence, with each delegate being thoroughly regulated throughout the training courses. This can also be used as evidence for future employers.

All registrants will receive regular updates regarding Training Courses, including Course dates, exclusive offers and information on any of our new Courses.

The QA International (Training) Limited qualified practitioner scheme can help the delegates register with other professional bodies to attain and maintain their registration, through their respective Continuing Professional Development (CPD) requirements.

# QAIC TRAINING

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For easy to understand, approachable and dependable training services from a friendly, global, family owned training provider; contact us by your preferred method:

## **Training**

[www.qaicl.co.uk/training](http://www.qaicl.co.uk/training)

## **Training Certificate Validation**

[www.qaicl.co.uk/training-search](http://www.qaicl.co.uk/training-search)

## **Contact Us**




[www.qaicl.co.uk/contact](http://www.qaicl.co.uk/contact)



## **Contact Us**

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 [linkedin.com/in/qa-international-certification-ltd-62b859108](https://linkedin.com/in/qa-international-certification-ltd-62b859108)  
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