

QA INTERNATIONAL CERTIFICATION LIMITED

LOCAL CERTIFICATION DELIVERED GLOBALLY



A BRIEF HISTORY IN TIME

QA International was formed on the principles that: “the assurance of quality is key to harmonising the free movement of goods under WTO agreements” and also the quality of products and services must be assured at all points in the supply chain, “in order to protect the interests of end users and stakeholders of Certified products and services”.

QA International Certification Limited Group of Companies, formed in 1992, when founders Alan Carter and Alf Duffield combined their strengths, to establish what was always intended to be an ‘International’ Certification business.

The Directors believed in ‘the value of certification’ and it’s potential for assuring consumer confidence from the beginning. Carter had a Corporate Plc Board level background and extensive knowledge of Quality Assurance gained from the Ministry of Defence, (AQAP) and Nuclear Industries and Duffield, a past Commercial Director with ‘Vickers Defence’, and past Chairman and founder of ITM Offshore, a Company that became a major Teesside employer.

Company Accreditation was originally awarded by the National Accreditation Council for Certification Bodies (NACCB) after an initial demonstration of competence and capability. QAICL therefore achieved accredited status, prior to the formation of the United Kingdom Accreditation Service (UKAS) which the NACCB eventually merged in to.

QAICL maintains these founding principles and values through its ongoing management team, comprising the next generation of ‘Duffield and Carter’ family members. Thus providing stable continuity for the future of the business.



INTERNATIONAL SCOPE OF OPERATIONS

QA International Certification Limited has a large global footprint, with offices in many continents around the world.



We have 10 offices in China including our critical location in Shanghai and sales agents in Guangdong Province, Liaoning Province, Jiangsu Province, Zhejiang Province, Beijing, Anhui Province.

We have representatives in the far east including: South Korea (Deagu & Seoul), Japan (Tokyo), Taiwan, India and Sales Agents in Hong Kong and Indonesia.

Our Middle East presence includes offices in Pakistan (Karachi & Sialkot) and our principal office in the United Arab Emirates (Dubai).

Operations in Africa and the Americas are currently organised through our UK Head Office in Darlington, England and our European presence includes operations based in Italy and Switzerland.

The structure of QAICL is such that multi-national organisations can achieve value added services, without the cost of sending auditors around the globe, whilst smaller companies can benefit from our family oriented, approachable operations. We pride ourselves on being the world's local: global certification body.





ACCREDITATION PARTNERS

QA International Certification Limited has strategically partnered with Accreditation Bodies to ensure continuity of services, global flexibility and to ensure that we continue to meet the changing needs of our clients.

Our Accreditation Body partners are under constant review to ensure we meet local demand and we currently hold accreditations with UKAS and CNAS for various scopes of activity.

Due to the exciting launch of our new office in Dubai, we are currently in the application process for DAC accreditation and feasibility studies are underway for further applications with other regional Accreditation Bodies relevant to specific global needs.

CERTIFICATION PRODUCTS CURRENTLY AVAILABLE

QA International Certification Limited run numerous accredited and own brand schemes in our extensive product portfolio. With diverse scopes including:

- ISO 9001:2015 – Quality
- ISO 14001:2015 – Environmental
- OHSAS 18001 (due to upgrade to ISO 45001) – Health & Safety
- ISO 13485:2016 - Medical Devices
- National Highways Sector Schemes
- BRC Global Standards
- ISO 22000 – Food Safety Management Systems
- BIM (Building Information Modelling)
- HACCP
- PS 9000 – Pharmaceutical Specification
- Organic Certification
- Chain of Custody Certification
- ISO 15378 – Primary packaging for medicinal products
- Security Services including:
 - BS7499 – Static Site Guarding and Mobile Patrol
 - BS7858 – Security Screening of Security Employees
 - BS7958 – CCTV Management and Operation
 - BS7960 – Door Supervision and Stewardship
 - BS7984 – Keyholding and Response Services
 - BS8406 – Event Stewarding and Crowd Safety Services
- ISO 50001 – Energy management Systems
- ISO 27001 – Information Security Management Systems
- Corporate Social Responsibility

In addition, QAICL run a Customer Service Excellence Scheme to globally recognise exceptional service. This includes four levels: Bronze; Silver; Gold and Platinum.

Our product range is constantly developing to the changing needs of our clients and the certification industry. If there is a standard that you require that we do not offer, we welcome expressions of interest to develop a pilot scheme and add to our product portfolio. This can be achieved by submitting an enquiry form through our website:

www.qaicl.co.uk/contact/

*Not all schemes fall under accreditation. Please refer to accreditation schedules for use of accreditation marks.

STAGED CERTIFICATION SCHEME™

QAICL can assist you at the very beginning of the process on introducing a management system!

Previously, an organisation could not engage the services of a Certification Body until implementation of the management system had been completed. Many organisations were failing certification assessment (for various reasons including poor consultancy), and it became clear that advice from a Certification Body at the very beginning of the process was crucial to the success of installing an effective management system.

QAICL therefore offers the structured approach of its Staged Certification Scheme™ which has been developed to assist clients to progress their bespoke system at their own pace, without the specific need of a consultant, through incremental assessment stages to full certification to ISO 9001 / ISO 14001. This enables development of a bespoke system, fitting the unique business culture.

This cost-effective scheme comprises four stages to ensure that all elements of the standard are gradually developed with each stage being followed by a “stage audit” to ensure compliance. A staged Scheme certificate is issued after each successful stage audit, giving recognition for the controlled changes achieved on the way to full management system implementation. At the end of the scheme, subject to a final impartial certification audit to check for overall compliance, a full accredited certificate will be issued, subject to QAICL’s Schedules of Accreditation.



QAI PACKAGING

QAIC (Packaging) Ltd is a division of QA International Certification Ltd, and is located within the Organisation's Headquarters at Darlington, County Durham.

About Us

At QAICL Packaging we have a dedicated team of auditors drawn from years of experience within the Packaging and Storage & Distribution industries, so you have the confidence that the processes you operate too are fully understood by the people assessing you. You will also have a dedicated team working in the office to provide you with a quick turnaround on reports and certificates, with a specialist BRC Scheme Manager to assist with any potential queries or issues.

Why choose us?

As one of the first certification bodies to undertake audits against the BRC Packaging Standard, we are a well known, well respected company that works with major Blue Chip clients right down to small family run operations, and have been ranked as the number one certification body by the BRC in terms of numbers of Packaging certificates issued.

QAI TRAINING

QAIC (Training) Ltd is a division of QA International Certification Ltd, and is located within the Organisation's Headquarters at Darlington, County Durham.

About Us

QAIC Training is a subsidiary of QAIC, which offer training courses for various schemes, including First Aid at Work, Management Systems & Auditing. QAIC Training have the responsibility to register personnel by recognising their competences to perform a task or job. The delegates will then be registered to their specific competences on the QAIC Training database.

Why choose us?

QAICL have 25 years of experience in practical understanding and application of the ISO Standards. As a recently established subsidiary of a globally recognised certification body, QAIC Training is able to provide a high standard of training, offering both in-house & public courses.

QAIC Training are accredited by the First Aid Industry Body, one of the leading accreditations for First Aid.

Bespoke training courses are offered within the requirements of the general regulations for certification body independence and impartiality.

QA INTERNATIONAL CERTIFICATION LIMITED

LOCAL CERTIFICATION **DELIVERED GLOBALLY**

For easy to understand, approachable and dependable certification services from a friendly, global, family owned certification provider; contact us by your preferred method:

Quotation

www.qaicl.co.uk/quotation

Certificate Validation

www.qaicl.co.uk/company-search

Contact Us

www.qaicl.co.uk/contact



Contact Us

QA International Certification Ltd
Dudley Court, Dudley Road
Darlington
Co. Durham
DL1 4GG

Tel +44 (0) 1325 384 272
Fax +44 (0) 1325 480 980
Email info@qaicl.co.uk
Web www.qaicl.co.uk



中国认可
管理体系
MANAGEMENT SYSTEM
CNAS CXXX-M



The use of the Accreditation Mark indicates accreditation in respect of those activities covered by the accreditation certificate number 046



The use of the Accreditation Mark indicates accreditation in respect of those activities covered by the accreditation certificate number 046